

# **PROCEEDINGS OF THE 11<sup>TH</sup> EUROFM RESEARCH SYMPOSIUM 24-25 MAY 2012 IN COPENHAGEN, DENMARK**

ANTJE JUNGHANS AND PER ANKER JENSEN (EDITORS)



  
**Polyteknisk**  
Forlag

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Centre for Facilities Management – Realdania Research  
DTU Management Engineering  
Technical University of Denmark  
Produktionstorvet  
Building 424  
DK-2800 Lyngby  
Denmark  
[www.cfm.dtu.dk](http://www.cfm.dtu.dk)

Centre for Real Estate and Facilities Management  
Norwegian University of Science and Technology (NTNU)  
Faculty of Architectural Design and Management  
NO-7491 Trondheim, Norway  
Alfred Getz vei 3, 6. Etg.  
[www.metamorfose.ntnu.no](http://www.metamorfose.ntnu.no)

Published 2012

E-book 978-87-502-1060-3

Edited by  
Antje Junghans, Norwegian University of Science and Technology (NTNU) and  
Per Anker Jensen, Technical University of Denmark

Coverdesign: Hedda Bank Grafisk Design

Photo of front page: Flemming Wulff Hansen

Print: InPrint, Latvia

Published by  
**Polyteknisk Forlag**  
Anker Engelundsvej 1  
DK-2800 Lyngby  
Tel.: +45 7742 4328  
email: [forlag@polyteknisk.dk](mailto:forlag@polyteknisk.dk)  
[www.polyteknisk.dk](http://www.polyteknisk.dk)

## FOREWORD

Research is the source of innovation for the European Facilities Management market. This year's theme 'Added Value provided by FM' highlights that FM is not just support services representing necessary cost to organizations. FM can provide essential benefits and sustainable impacts for corporations' primary activities, society and environment. The 23 scientific papers presented reflect work of researchers, professors, PhD-students, and post-graduate students that is being done in academia and academia industry cooperation across Europe and globally to address some of the key issues emerging in this area, namely: Added Value, Service Management, Sustainable FM, Knowledge and Risk Management, Work Places and Learning Environments, Corporate Social Responsibility (CSR) and Sustainable FM, and Research Methodology and Agenda.

You will find research projects and case studies from most European countries, and you can learn from the FM maturity study from Nigeria "The practice of Facilities Management in Nigeria" and the cooperation between research and education in the US "Facility Management Interns support sustainability at U.S. national Laboratory via lighting study".

The proceedings provide remarkable examples of international cooperation like "Sustainability in Higher Education Facilities Management: A Pilot Study at the Technical University of Denmark" (DK, CH, UK). Recent developments in FM Research Methodology are discussed in the paper "Interdisciplinary Approaches, Obstacles and Possibilities – Experiences from Facilities Management Research" (FIN, S).

Following the 10<sup>th</sup> research symposium at EFMC 2011 in Vienna we have had an increase in the number of abstracts and papers submitted to the Research Symposium, indicating its position as the premier place to disseminate cutting edge research to a international audience. With an international team of scientific reviewers, we have achieved a publication of high quality showcasing the best in on-going FM research.

We thank all authors and the scientific and organizing committee for great work. We wish the reader an enjoyable lecture and a lot of inspirations for further research and the application into education and practice.

May the 11<sup>th</sup> Research Symposium at EFMC 2012 in Copenhagen become a source of innovation!

Antje Junghans

Per Anker Jensen

Chair of the Scientific Committee and  
EuroFM's Research Network Group  
Associate Professor in Facilities Management  
Norwegian University of Science and Technology

Chair of the Organising Committee and head of  
Centre for Facilities Management – Realdania Research  
Professor in Facilities Management  
Technical University of Denmark

# **Proceedings of the 11<sup>TH</sup> EuroFM Research Symposium**

24-25 May 2012 in Copenhagen, Denmark

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